



AUTHENTIC LEADERSHIP: BUILD TRUST, RESOLVE CONFLICTS, AND INSPIRE OTHERS

with Mike Robbins

Thursday, November 12, 2020

11 AM - 2 PM Eastern Time

\$395 (US) per person

VIRTUAL SESSION (3-HOUR)

AUTHENTIC LEADERSHIP: BUILD TRUST, RESOLVE CONFLICTS, AND INSPIRE OTHERS

Authenticity is critical to success and effectiveness for 21st century leaders. Now more than ever, it's essential for leaders to build authentic relationships in order to build trust, resolve conflicts, and create a true sense of inspiration and unity for their teams and organizations. This interactive program is filled with insight and practical techniques; all grounded in positive psychology and strengths-based leadership principles. Some of the core themes covered are: Ways to build trust genuinely; techniques for creating a team environment and company culture of transparency; how to engage in difficult conversations, facilitate the resolution of conflicts, and give feedback in an authentic and effective way; tips for engaging team members authentically; the key distinction between recognition and appreciation; and how to utilize the power of appreciation to drive results.

MIKE ROBBINS

Mike Robbins is an expert in leadership, teamwork, and emotional intelligence. He is the author of three books, *Focus on the Good Stuff*, *Be Yourself Everyone Else is Already Taken*, and his latest, *Nothing Changes Until You Do*. He delivers keynotes and seminars for some of the top organizations in the world. Mike and his family live in the San Francisco Bay Area, and his clients include Google, Wells Fargo, Microsoft, CBRE, eBay, Citibank, Gap, Chevron, BMW, the Atlanta Braves, and many others. He and his work have been featured in *Forbes* and the *Wall Street Journal*, as well as on the Oprah radio network and ABC News. Mike is a regular contributor to the Huffington Post, and his books have been translated into fourteen different languages.

TOPICS COVERED

COMMUNICATION SKILLS: HOW TO LISTEN WITH EMPATHY, COMMUNICATE CLEARLY, AND RESOLVE CONFLICT EFFECTIVELY

BUILDING TRUST: HOW TO MAKE DEEPER CONNECTIONS, BUILD AUTHENTIC RELATIONSHIPS, AND ENHANCE EMOTIONAL INTELLIGENCE THROUGH TRANSPARENCY

INSPIRING/EMPOWERING OTHERS: HOW TO GET THE MOST OUT OF THOSE AROUND YOU BY FOCUSING ON STRENGTHS AND UTILIZING THE POWER OF AUTHENTICITY IN A GENUINE AND EFFECTIVE WAY

SELF AWARENESS/EQ: HOW TO ENHANCE YOURSELF AS A LEADER BY INCREASED AWARENESS AND EMOTIONAL INTELLIGENCE (EQ)

FOR REGISTRATION PLEASE CONTACT: **Stacey Schroeder** - IMS Regional Director - Cleveland

Phone: +1 (248) 910-5222 Email: cleveland@ims-online.com Website:

<https://ims-online.com/leadership-development/Cleveland/8>