



The Leadership Imperative: Improving Performance through Trust, Communication and Teamwork

Session Details

Faculty:	Neil Staker	Date:	Wednesday, September 16, 2020
Location:	The Estate by Gene and Georgetti 9421 W Higgins Road, Rosemont, IL 60018	Sign In:	8:30 AM
Phone:	(847) 653-3300	Session:	9:00 AM - 4:00 PM

Session Description

Interpersonal communication is simple in concept, yet difficult in context. How we handle the human side of work has a HUGE impact on our success; yet most people lack a solid, actionable approach to dealing with the challenges that inevitably arise. Learn skills that help you collaborate, communicate, and resolve differences more successfully.

Biography

Neil Staker is the president and founder of Collaborant. He has a Masters of Organizational Behavior degree from BYU and a quarter of a century of experience in organizational development. Neil is known for his clear, approachable, and interactive speaking style. He has taught communication skills to thousands of people including leaders from American Express, Symantec, Cerner, UMB Financial, and Monsanto.

Time Allocation - Topics

- 10%** Understand the importance of trust and how to share your motives
- 20%** Overcome the three fundamental human flaws that get in the way of real collaboration
- 20%** Share your ideas and feedback in ways that others embrace
- 10%** Draw out helpful insights from others who don't communicate well
- 20%** Go beyond compromise and find innovative solutions when dealing with conflict
- 20%** Apply what you learn to your life and create an implementation plan

FOR REGISTRATIONS PLEASE CONTACT: **Melissa Thornley**
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