



Critical Thinking: Managing Uncertainty and Anticipating the Unexpected

Session Details

Faculty:	Dr. Kathy Pearson	Date:	Thursday, October 10, 2019
Location:	The Delta Hotel by Marriott 515 Route 1 South, Iselin, NJ 08830	Sign In:	8:30 AM
Phone:	(732) 634-3600	Session:	9:00 AM - 4:00 PM

Session Description

The higher you are in the organization, the more complex problems become. This fast-paced class focuses on developing advanced skills in critical thinking and breakthrough problem-solving. Discover how to increase the quality of your decisions, and those of your team, with particular emphasis on the importance of critical thinking skills to mitigate the effect of our own cognitive biases, as well as an emphasis on making decisions with little or ambiguous information and deep uncertainty. This seminar will help you leverage your team's immense untapped wisdom to get better results. If you are responsible for improving productivity, strategy, quality, or safety you can't afford to miss this class!

Biography

Kathy Pearson, Ph.D. is Founder and President of Enterprise Learning Solutions, a firm focused on executive development and learning across industries. An award-winning educator, Kathy is heavily involved in Executive Education at The Wharton School and Duke CE. In addition to her executive development work, Kathy consults to senior leadership teams in the areas of strategic formulation, complex decision making under uncertainty, and strategic execution.

Kathy received her B.S. degree in theoretical mathematics from Auburn University, her M.S. degree in Decision Sciences from Georgia State University, and her Ph.D. in industrial engineering from Northwestern University.

Time Allocation - Topics

10% Short-Term versus Long-Term Framework

- Today's Challenges
- Decision Making Foundation

20% Gaining Clarity of the Issue

- Commanders Intent
- Experiential Frames Individual and Organizational

20% Generating Alternative Solutions

- Case Study

20% Gathering Information

- Cognitive Biases in Data Gathering and Analysis

30% Making the Final Choice

- Decision Choice with Teams

- Decision Rights
- Strategic Agility

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