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NOBODY WINS THE BLAME GAME: BUILDING AN ACCOUNTABLE WORKPLACE
with Dr. Michael Brenner
$425 (US) per person

**VIRTUAL SESSION (3-HOUR)**

# NOBODY WINS THE BLAME GAME: BUILDING AN ACCOUNTABLE WORKPLACE

Research shows that accountable teams flat-out perform better than less accountable ones. Employees are more committed to the work. Innovative problem-solving increases. Morale and engagement skyrocket. Customer service improves dramatically. But accountable teams don't just happen by chance or by mandate; accountability only results when a team collectively embraces it as a key value and views accountable behavior as a non-negotiable norm.

# DR. MICHAEL BRENNER

Dr. Michael Brenner, founder and CEO of Right Chord Leadership LLC, is an international leadership consultant, executive coach, keynote speaker, and author. He has taught business and management courses at Penn State University, Temple University, La Salle University, and American University. Dr. Brenner earned a doctorate in adult learning and leadership from Columbia University and a master's degree in adult and organizational development from Temple University. Over a 20-year career, he has worked with a variety of well-known organizations including SAP, QVC, Children's Hospital of Philadelphia, Godiva, Boeing, and United Way. He has been a featured speaker at industry events and conferences around the world and has published several articles on leadership in prestigious journals. Dr. Brenner is also an accomplished saxophone player.

# TOPICS COVERED

WHAT IS ACCOUNTABILITY AND WHY DOES IT MATTER?

THE CHORDS MODEL: CREATING AN ACCOUNTABLE CULTURE

SKILLS PRACTICE

PEER COACHING

FOR REGISTRATION PLEASE CONTACT: - IMS Regional Director -
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