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CRITICAL THINKING: MANAGING UNCERTAINTY AND ANTICIPATING THE UNEXPECTED
with Dr. Kathy Pearson
$425 (US) per person

VIRTUAL SESSION (3-HOUR)

CRITICAL THINKING: MANAGING UNCERTAINTY AND ANTICIPATING THE UNEXPECTED

The higher you are in the organization, the more complex problems become. This fast-paced class focuses on developing advanced skills in critical thinking and breakthrough problem-solving. Discover how to increase the quality of your decisions, and those of your team, with particular emphasis on the importance of critical thinking skills to mitigate the effect of our own cognitive biases, as well as an emphasis on making decisions with little or ambiguous information and deep uncertainty. This seminar will help you leverage your team`s immense untapped wisdom to get better results. If you are responsible for improving productivity, strategy, quality, or safety you can't afford to miss this class!

DR. KATHY PEARSON

Kathy Pearson, Ph.D. is President of Enterprise Learning Solutions, a firm focused on executive development and learning across industries. An award-winning educator, Kathy is heavily involved in Executive Education at The Wharton School and Duke CE. In addition to her executive development work, Kathy consults to senior leadership teams in the areas of strategic formulation, complex decision making under uncertainty, and strategic execution. She is the co-author of *The Perceptive Leader: A Handbook for Leading in an Environment of Uncertainty*.

Kathy received her B.S. degree in theoretical mathematics from Auburn University, her M.S. degree in Decision Sciences from Georgia State University, and her Ph.D. in industrial engineering from Northwestern University.

TOPICS COVERED

SHORT-TERM VERSUS LONG-TERM FRAMEWORK

TODAY'S CHALLENGES
DECISION MAKING FOUNDATION

GAINING CLARITY OF THE ISSUE

COMMANDER'S INTENT
EXPERIENTIAL FRAMES - INDIVIDUAL AND ORGANIZATIONAL

GENERATING ALTERNATIVE SOLUTIONS

CASE STUDY

GATHERING INFORMATION

COGNITIVE BIASES IN DATA GATHERING AND ANALYSIS

MAKING THE FINAL CHOICE

DECISION CHOICE WITH TEAMS
DECISION RIGHTS
STRATEGIC AGILITY

FOR REGISTRATION PLEASE CONTACT: - IMS Regional Director -
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