



KEEPING PEOPLE MOTIVATED AND ENGAGED IN AN AGE OF INSTABILITY

with Dr. Robert Bies

\$425 (US) per person

VIRTUAL SESSION (3-HOUR)

KEEPING PEOPLE MOTIVATED AND ENGAGED IN AN AGE OF INSTABILITY

This program will focus on the key leadership skills necessary for you and your team to survive--and, yes, even thrive--in this age of instability; it will show you how to re-kindle hope and trust. Specifically, this session focuses on strategies and techniques for communicating more effectively in times of change, including better ways to deliver bad news and ways to keep team performance strong in the face of adversity. We will identify motivational techniques that can sustain and energize your people--and yourself--in the most difficult of times. We will focus on how to build "buy-in" and ownership by people for the changes necessary to get through tough times. Finally, we will focus on strategies for taking control of change in the future, keeping your team upbeat, and maximizing performance when the "going" seems to be the toughest.

DR. ROBERT BIES

Robert J. Bies (Ph.D., Stanford University) is Professor of Management and Founder of the Executive Master's in Leadership Program at the McDonough School of Business at Georgetown University. In addition, he is co-author of the book, *Getting Even: The Truth About Workplace Revenge-And How to Stop It*, which is published by Jossey-Bass.

TOPICS COVERED

THRIVING, NOT JUST SURVIVING, IN THE AGE OF INSTABILITY

CONFRONTING THE MYTHS AND REALITY OF CHANGE

COMMUNICATING MORE EFFECTIVELY IN TIMES OF CHANGE

WHEN THINGS GO BAD: GETTING INTO THE HEARTS AND MINDS OF YOUR TEAM

BETTER WAYS TO DELIVER BAD NEWS: A THREE-STAGE MODEL

WHEN THE BAD NEWS GETS PERSONAL: MANAGING STRESSFUL CONVERSATIONS

FROM BAD TO BLEAK: REKINDLING HOPE AND TRUST IN THE DARKEST OF TIMES

KEEPING HOPE ALIVE: SUSTAINING AND ENERGIZING YOUR TEAM

FROM HOPE TO PROGRESS: GETTING PEOPLE TO TAKE OWNERSHIP OF THE CHANGE

FROM PROGRESS TO SUCCESS: SMALL WINS AND HARD FOUGHT VICTORIES

BECOMING THE CHANGE WE WANT TO SEE

SUCCESSFUL LEADERS: WINNING HABITS OF THOSE WHO THRIVE IN TIMES OF CHANGE

FOR REGISTRATION PLEASE CONTACT: - IMS Regional Director -

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